

Queensland TPI/EDA Veteran Travel Pass fact sheet

This fact sheet provides information for Queensland TPI/EDA Veterans on how they can access rail concessions on Queensland Rail Travel services. It also includes information on eligibility to carers rates and spouse or partner fares.

Who is eligible?

Queensland residents who have been issued Commonwealth Department of Veterans' Affairs Repatriation Health Card - For All Conditions (Gold) embossed with Totally and Permanently Incapacitated (TPI) or Extreme Disability Adjustment (EDA) must obtain a Queensland TPI/EDA Veteran Travel Pass to gain access to their concession fares on Queensland Rail Travel services.

How do rail entitlements work?

Veterans who have been issued their Queensland TPI/EDA Veterans Travel Pass are entitled to:

- One (1) return journey on Queensland Rail Travel long-distance services each fortnight.
- The travel entitlement covers Business and Economy Seats. Meals and upgrades to a sleeper or RailBed are not discounted and incur an additional cost. Travel is only available within Queensland.
- If the cardholder exceeds their entitlement for the fortnight, they are entitled to half fare travel (50% rail seat concession) as often as they require. Half fare bookings are unable to be made online, so please call us on 1800 872 467.

Queensland TPI/EDA Veteran Travel Pass photo identification

Queensland Government only



How do I obtain a Queensland TPI/EDA Veteran Travel Pass?

Information to apply for a Queensland TPI/EDA Veteran Travel Pass card is available on the [Translink](https://www.translink.com.au) website. Visit [Translink.com.au](https://www.translink.com.au) to complete an application form and find out further information about using the card.

Note: The applicant is required to post two photos (one of which must be certified) along with the application form. Allow 15 business days to process your application.

How do I start to use TPI/EDA Veteran Travel Pass entitlements?

Bookings can be made in various ways.

- Phoning our customer contact team on 1800 872 467.
- Presenting your travel pass at a Travel Centre, Ticketing Station or a rail accredited Travel Agent.
- [Book online](#). Please register your concession details before booking online for the first time. Contact our team on 1800 872 467 to set up your profile to be able to book online.

Can my spouse or partner obtain concession fares also?

A spouse or partner of a Queensland TPI/EDA Veterans Travel Pass holder that does not have their own Queensland Pension Concession Card are required to obtain a confirmation letter from the Department of Veterans' Affairs to access their four (4) annual rail travel entitlements to use on Queensland Rail Travel long-distance services.

Visit our website [Queensland Pensioners page](#) for more information on Queensland Pensioners Rail.

Travelling with a Carer

Queensland Rail Travel's policy allows a carer to travel for free on our services when accompanying a customer with a disability who requires their assistance. A Companion Card (Australian residents) is required for a TPI/EDA Veteran to access carer fares.

For more information about eligibility for the Queensland Government Companion Card program, visit the [Queensland Government Companion Card](#) website or call 13 74 68.

Visit our website for information on carers responsibilities and conditions of travel and how to book when [Travelling with a Carer](#).



For more information visit queenslandrailtravel.com.au

or call 1800 872 467